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Each SOM store Client, who is a Consumer, has the right to return the Goods purchased through the Website within 14 days of receiving the shipment with the Goods without giving any reason whatsoever. If you want to provide the reasons for returning the Goods, please fill in this questionnaire according to the individual steps:

FIRST NAME and SURNAME :

ADDRESS :

E-MAIL :

TELEPHONE NUMBER :

ORDER NUMBER :

PRODUCT NUMBER :  
(according to invoice)

QUANTITY :

Please give a reason for returning the product/products:

1. The goods are defective
2. I have received goods other than I ordered
3. The size does not fit me
4. The goods look different in the image
5. The cut does not suit me
6. The material does not suit me
7. I don't like the colour
8. Another reason: .....

Please place this document in the package with the Goods you are returning and send it to the address:  
SMART CITY S. R. O., MLYNSKÉ NIVY 16, BRATISLAVA - CITY DISTRICT OLD TOWN 821 09

THIS QUESTIONNAIRE DOES NOT CONSTITUTE WITHDRAWAL FROM THE PURCHASE CONTRACT

For a valid and effective withdrawal from the Purchase Contract, please fill in and send a model form for withdrawal from the Purchase Contract (only if you are a Consumer and wish to withdraw from the Purchase Contract), which is an annex to our SOM store General Business Terms and Conditions available at [www.somstore.sk](http://www.somstore.sk) or you can choose any other suitable and demonstrable form. If you have concluded the Purchase Contract as an Entrepreneur, in case of withdrawal from the Purchase Contract, please follow our SOM store General Business Terms and Conditions available at [www.somstore.sk](http://www.somstore.sk). Capitalized terms have the same meaning as the terms defined in our SOM store General Business Terms and Conditions available at [www.somstore.sk](http://www.somstore.sk).

# Reasons for Returning the SOM store Goods

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